



# Key Performance Indicators and Results

April 2004



Division of Family and Children Services  
Georgia Department of Human Resources



# Key Performance Indicators and Results

## Division of Family and Children Services

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Weight	Indicator	Target	Result	Variance
5	Recurrence of Substantiated Child Maltreatment	≤6.10%	8.49%	2.39
5	Child Abuse in DFCS Foster Homes	0	15	15
5	Child Deaths Due to Abuse/Neglect in DFCS Case	0	4	4
4	Length of Time to Achieve Reunification	≥76.20%	79.08%	2.88
4	Length of Time to Second TPR	<18	28.63	10.64
4	Length of Time to Achieve Adoption	<24	39.67	15.68
NA	Children in Care 24 Months or Longer with Both TPRs	0	1,044	1,044
NA	Children in Care 24 Months or Longer with No TPR	0	605	605
4	Foster Care Re-entries	≤8.60%	9.31%	0.71
3	Stability of Foster Care Placements	≥86.70%	88.02%	1.32
3	Children Will Obtain Safe/Nurturing Permanent Placements	≥91.00%	95.42%	4.42
2	CPS Investigations Exceeding 90 Days	0	2,407	2,407
4	TANF Work Participation Rate	≥50.00%	28.26%	21.74
3	Food Stamp Accuracy Rate	≥95.00%	94.76%	0.24
2	Medicaid Cases Completed Within Federal SOP (Family)	≥96.00%	96.27%	0.27
2	Medicaid Cases Completed Within Federal SOP (ABD)	≥96.00%	97.90%	1.90
NA	Staff Turnover - Social Services Casemanagers	NA	53	NA
4	Ratio of Cases to Caseworkers	≥90% with ≤25 cases	55%	35

Weight Total
54

Total Score	Percent of Goal
14	26%





# Key Performance Indicators

## Division of Family and Children Services

### State Action Plan

Performance Indicator	Action Steps
Recurrence of Substantiated Child Maltreatment	<ul style="list-style-type: none"> <li>• Monitor CPS cases that had a recurrence of abuse to determine case trends</li> <li>• Determine needs for training</li> </ul>
Child Abuse in DFCS Foster Homes	<ul style="list-style-type: none"> <li>• Review selection criteria of Foster Parents</li> <li>• Review county's plan to provide support to Foster Parents</li> </ul>
Child Deaths due to Abuse/Neglect in DFCS Case	<ul style="list-style-type: none"> <li>• Perform multi-part state level review of each case</li> <li>• Determine needs for training on risk assessment</li> </ul>
Length of Time to Achieve Reunification	<ul style="list-style-type: none"> <li>• Review for SAAG issues/Court issues</li> <li>• Monitor cases for permanency time frames</li> <li>• Determine if caseload size, growth, vacancies or staff turnover are factors</li> </ul>
Length of Time to Achieve Adoption	<ul style="list-style-type: none"> <li>• Perform review of each case</li> <li>• Review for SAAG/Superior Court Issues</li> </ul>
Foster Care Re-entries	<ul style="list-style-type: none"> <li>• Monitor placement re-entry cases to determine case trends</li> <li>• Manage trends for performance outcomes</li> </ul>
TANF Work Participation	<ul style="list-style-type: none"> <li>• Review Supervisory Reviews</li> <li>• Review problem caseloads</li> </ul>



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## County Ranking by Percent of Goal

Rank	County	% Score	Rank	County	% Score	Rank	County	% Score	Rank	County	% Score
1	CHATTAHOOCHEE	100%	41	EFFINGHAM	74%	79	NEWTON	68%	115	TIFT	59%
1	WEBSTER	100%	41	HARALSON	74%	79	OCONEE	68%	122	MCINTOSH	58%
3	SCHLEY	94%	41	JEFF DAVIS	74%	79	RANDOLPH	68%	122	MURRAY	58%
4	TOWNS	90%	41	JONES	74%	84	HABERSHAM	67%	122	MUSCOGEE	58%
4	WILKINSON	90%	41	LINCOLN	74%	84	MERIWETHER	67%	122	TATTNALL	58%
6	BAKER	89%	41	TURNER	74%	84	MILLER	67%	126	CLINCH	57%
6	DAWSON	89%	41	UPSON	74%	84	MONROE	67%	127	GRADY	56%
8	CALHOUN	88%	41	WARREN	74%	84	PIERCE	67%	127	TALBOT	56%
9	QUITMAN	87%	41	WILCOX	74%	84	POLK	67%	129	BALDWIN	55%
9	TELFAR	87%	50	JASPER	73%	84	RICHMOND	67%	129	MITCHELL	55%
11	BLECKLEY	86%	51	BURKE	72%	84	STEPHENS	67%	129	PIKE	55%
11	CHARLTON	86%	51	DECATUR	72%	84	SUMTER	67%	129	SPALDING	55%
11	DADE	86%	51	ELBERT	72%	93	BUTTS	66%	133	WHITE	54%
11	WASHINGTON	86%	51	FORSYTH	72%	93	CLAYTON	66%	134	BIBB	52%
15	TALIAFERRO	85%	51	HART	72%	93	COWETA	66%	134	DODGE	52%
15	WHEELER	85%	51	LUMPKIN	72%	96	TROUP	65%	134	ECHOLS	52%
17	MORGAN	84%	51	TOOMBS	72%	97	COLUMBIA	64%	134	HOUSTON	52%
18	CATOOSA	83%	51	WALTON	72%	97	GILMER	64%	134	LAMAR	52%
18	GLASCOCK	83%	59	CANDLER	71%	97	HARRIS	64%	134	PAULDING	52%
18	GREENE	83%	59	CRAWFORD	71%	100	BRANTLEY	63%	134	WALKER	52%
18	HEARD	83%	59	DOOLY	71%	100	JACKSON	63%	141	JOHNSON	51%
18	TAYLOR	83%	59	OGLETHORPE	71%	100	LIBERTY	63%	142	DOUGLAS	50%
23	LONG	82%	59	SEMINOLE	71%	103	FAYETTE	62%	142	HALL	50%
24	APPLING	81%	64	BACON	70%	103	IRWIN	62%	142	UNION	50%
24	JENKINS	81%	64	BROOKS	70%	103	LAURENS	62%	145	COFFEE	49%
26	ATKINSON	80%	64	CLAY	70%	103	MARION	62%	145	COOK	49%
26	BRYAN	80%	64	FRANKLIN	70%	107	BANKS	60%	145	RABUN	49%
26	EMANUEL	80%	64	LEE	70%	107	BARROW	60%	145	WORTH	49%
26	STEWART	80%	64	PICKENS	70%	107	CHATHAM	60%	149	CLARKE	48%
30	CHATTOOGA	79%	64	PUTNAM	70%	107	CRISP	60%	149	WHITFIELD	48%
30	HANCOCK	79%	64	SCREVEN	70%	107	EVANS	60%	151	BULLOCH	47%
30	WILKES	79%	64	TERRELL	70%	107	GORDON	60%	152	DEKALB	44%
33	COLQUITT	78%	64	TWIGGS	70%	107	LOWNDES	60%	153	CHEROKEE	43%
33	TREUTLEN	78%	64	WARE	70%	107	ROCKDALE	60%	154	FLOYD	41%
35	LANIER	77%	75	BERRIEN	69%	115	BEN HILL	59%	154	FULTON	41%
35	MONTGOMERY	77%	75	JEFFERSON	69%	115	DOUGHERTY	59%	156	GWINNETT	32%
37	CAMDEN	76%	75	MCDUFFIE	69%	115	FANNIN	59%	157	COBB	28%
37	PULASKI	76%	75	PEACH	69%	115	GLYNN	59%	157	HENRY	28%
37	THOMAS	76%	79	BARTOW	68%	115	MACON	59%	159	CARROLL	24%
37	WAYNE	76%	79	EARLY	68%	115	MADISON	59%			

